

Crime and Disorder Committee – 24 February 2026

Agenda item 1 – Questions and responses from the public

Question 1 – Agenda Item 4 – “Safer Epsom”

The 'Safer Epsom and Ewell' programme report indicates that the Build phase for anti-social behaviour is jointly led by Surrey Police and the Council. Given the report's recommendation to merely 'note content and progress', could the Committee consider revising this to include a specific, measurable performance target for improving ASB response times or victim satisfaction, aligning with the programme's stated objective to tackle ASB and improve community confidence?

Response

(To alter a recommendation would require a proposer and seconder?)

Safer Epsom and Ewell is a multiagency partnership project with an evaluation step planned by the police following conclusion of the formal stages of the programme in March 2026. As such the report before the committee asks Members of the committee to note progress made. It is not possible for the committee to mandate enforcement targets delivered in partnership and delivered by outside organisations collaborating in partnership.

Victims contacting the Council about ASB will be responded to in line with the published community safety intervention policy. Victims contacting police or any other agency, such as their housing association, will be responded to in line with their equivalent policy

Question 2 – Agenda Item 5 - ASB Pledge

The 2023-25 PEEL review identifies a significant gap in the Force's recording of crimes within ASB samples, noting that 69% of such crimes remained unrecorded by Surrey Police. As the Council moves to renew its ASB Pledge, what specific robust monitoring and auditing mechanisms will be introduced to ensure this 'recording gap' does not undermine the pledge's effectiveness for Epsom and Ewell residents specifically to demonstrate how the Council proactively verifies reports of neighbour-led abuse are being accurately categorised so that vulnerable victims receive the protection they require? <https://hmicfrs.justiceinspectorates.gov.uk/peel-reports/surrey-2023-25/>

“When victims report antisocial behaviour, the force is failing to record most crime and to tackle antisocial behaviour effectively. We examined 50 incidents of antisocial behaviour. We found that the force should have recorded 13 crimes, but it only recorded 4. Victims of antisocial behaviour personal are often the subject of abuse for substantial periods of time and crime is often committed by neighbours. Failing to record crimes and to tackle antisocial behaviour effectively can mean victims live in

fear in their own homes, while being subjected to long-term abuse by people living next door or nearby.”

Response

At this meeting, the committee are invited to agree for the Council to renew the ASB pledge. The council has a significant role in challenging anti-social behaviour within the borough and does so working closely with many partners, including the police. Monitoring the performance of Surrey Police is primarily a function of the Police and Crime Commissioner and the Surrey Police and Crime Panel and not this committee.

Shortcomings in other agencies response to ASB are best addressed via their respective feedback mechanism which for the police might be the Victims Right to Review in the case of individual matters, and/or the Police and Crime Panel in respect of more strategic matters.

Alan Williamson
Chair, Crime and Disorder Committee
23 February 2026